

IMS POLICY

We develop, produce and deliver high speed steels, tool steels and special materials worldwide, to provide our customers with exemplary solutions.

Health & Safety, energy efficiency, environmental protection and quality are equivalent to the economic, technical and social concerns of our company.

In our specific actions, this means:

For our customers, partners and interested parties

- » We maintain open and objective communication as well as active cooperation with the relevant authorities.
- » We set benchmarks worldwide for high-performance materials. Our customers' satisfaction is the focus of everything we do.
- » We understand their technological and logistical requirements, and we develop solutions. This is how we secure competitive advantages for our customers.

For innovation and technology

- » We continuously seek to improve our products and processes. In doing so we strive for the highest standards of quality.
- » Forward-looking investments and targeted product and process innovations ensure our technology leadership.

For legal certainty

- » We are committed to complying with all applicable relevant legal regulations and, if additionally necessary, we create our own regulations and guidelines. We oblige our partners to comply with the regulations and guidelines derived from them and monitor their compliance.

For risks and opportunities

- » We recognise risks and opportunities through our Integrated Management System and classify them. We eliminate or respectively reduce risks and use this opportunities. We continuously evaluate our measures for their effectiveness and, if necessary, we derive further improvements (PDCA cycle).
- » We assess the relevant effects of every product and every new process in advance.
- » We help to ensure product safety so that people and their surroundings are not harmed.

For the environment and energy

- » We respect the natural environment and use energy as sparingly as possible.
- » We avoid or reduce environmental pollution and ensure an increase in energy and resource efficiency by applying the best available and economically justifiable technologies.

For ourselves as employees

- » We actively contribute to the company to ensure our shared future.
- » We take on challenging tasks and development opportunities.
- » Health & Safety at work are important to us.

For our success

- » We ensure our company's business success and long-term attractiveness.
- » This gives us as employees a stake in the company's interests.

In our daily work, the following values are important to us:

Commitment

- » We are committed to performance.
- » We focus on what matters.
- » We are process-oriented.
- » We take action to correct issues.
- » We are team players.

Trust

- » We are respectful.
- » We are open to criticism and admit our mistakes.
- » We encourage each other.
- » We keep our promises.
- » We have a win-win attitude.

Initiative

- » We are open to change.
- » We are willing to learn.
- » We encourage and strengthen our employees' sense of responsibility.
- » We start new things.
- » We are solution-oriented.
- » We are decisive.